

Dear Valued Patients, Families and Friends,

Keeping your personal medical information organized between visits to doctors, specialists and hospitals is complex and challenging. At Valor Health, we understand this and are taking steps to dramatically enhance the coordination of your care and streamline accessibility to your personal information.

We have selected a new electronic health record system that will help capture a more complete picture of our patients' health, your health. Cerner is a system that increases patient safety and quality of care by providing **one secure, complete record** across the Valor Health organization, including urgent care, family medicine and specialty clinics and hospital.

Our transition to Cerner occurs February 28<sup>th</sup> and will provide **many benefits to our patients.**

- Securely share electronic information between patient and Valor Health providers
- Provide accurate, up-to-date, and complete patient information at the point of care
- Help providers more effectively diagnose patients, reduce medical errors, and provide better patient care and safety
- Improve efficiency of medication tracking, resulting in reduced prescription errors and less waste
- Create patient access to an online portal, including review of records, laboratory test results, personal wellness assessment tests, bill pay and much more!

We kindly ask for patience during our transformation as we have been working diligently for more than a year to complete this transition. We are excited to improve the quality of care we provide and thank you for your continued support.

Sincerely,



Wade Johnson, FACHE  
Chief Executive Officer  
Valor Health