

VALOR HEALTH COMMUNITY BENEFIT REPORT Fiscal Year 2018



ABOUT VALOR HEALTH

We have been serving patients in Gem County since 1963. In 2005 the hospital rebranded to Valor Health and since has added clinics and specialties to our ever evolving organization.

MISSION:

To improve the wellness and health of all generations in our region, today and into the future. We strive for a healthy, vibrant community, earning trust with integrity and compassionate service, honoring the individual dignity of each person we serve.

VALUES:

ACCOUNTABILITY

LEADERSHIP

INTEGRITY

VISION

EXCELLENCE



Valor Health is a county owned healthcare facility in Gem County, Idaho.

- **16 bed Critical Access Hospital**
 - Surgical Services
 - Emergency Medicine
 - Labor and Delivery Unit
 - Transitional Care Unit
 - Infusion Services
 - Laboratory
 - Imaging Services
- **Family Practice Clinic**
 - **Urgent Care**
- **Specialty Medicine & Surgical Clinic**
 - General Surgery
 - Orthopedics & Sports Medicine
 - Foot & Ankle
 - Women's Services
 - Wound Care
- **Visiting Specialists**
- **Education & Classes**

See how we are evolving at www.valorhealth.org



COMMUNITY BENEFIT- THE BASICS

Reasoning

- To improve overall community health
- Designation of non-profit standing for organization
- Tax-exempt status

Identification

- Strategic & operational plans
- Community health needs assessment
- Additional national, regional, and local data
 - Community coalition participation
- Direct request of assistance

Implementation

- Clinics & hospital programs
- Increase access to care
- Education & outreach
 - Community classes
- Free & discounted clinical services
- Financial assistance

Obligation

- Annual Benefit Report
- 3-year community health needs assessment
- Implementation strategy
- Measure & report annually to IRS

COMMUNITY BENEFITS OVERVIEW

FY 2018 Community Benefit Total **\$2,180,287**

Including, **\$1,854,913.61** in Financial Assistance

Making **328,986** connections

Providing **\$10,316,477** Direct Salaries and Wages

Over **7,000** hours of dedicated staff time

PROMOTING HEALTH & WELLNESS IN OUR COMMUNITY

Valor Health is committed to a healthy Gem County. In FY 2018 (Oct 2017 - Sept 2018), Valor Health increased access to care, free health screenings, education, outreach, and training, benefiting more people than ever before, throughout Gem County and extending into the Treasure Valley.

HEALTH & WELLNESS OUTREACH

Programs and resources that provide health education, training, and support to the community.

Examples Include:

Advanced Directives, CPR Training, Blood Drive, Education Classes, Mammography, Tours



150,540 served*

CLINICAL DISCOUNTED SERVICES

Clinical services and screenings, immunizations, and financial assistance provided to the community at a discount or as a non-billed service.

Examples Include:

Bad Debt, Charity Care, Additional Write-Off, Flu Shot Clinic, Sports Physicals, Concussion Testing



6,156 served*

Our Reach:
328,986
connections

COMMUNITY BUILDING

Participation in coalitions and community based initiatives that promote the well-being and overall health of the community.

Examples Include:

Economic Development Board, Health Coalition, Emergency Prep, Community Groups, Youth Sponsorship through EISD and GCRD



171,885 served*

HEALTH PROFESSIONALS

Training or recruitment of healthcare professionals and investment in workforce development.

Examples Include:

Provider and nursing staff education and training, Mentorship, Residency Training



405 served*

*CBISA Community Benefit Reporting Software and VH Financial Reports

CARING FOR OUR COMMUNITY

Valor Health is dedicated to providing exceptional hometown care to our community. We provide financial assistance to uninsured and underinsured populations and offer discount and forgiveness programs when applicable.

CHARITY CARE

FY 2018 -

\$404,083.56

TOTALS

FY 2018 -

\$1,854,913.61

FY 2017 -

\$1,695,760.71

BAD DEBT

FY 2018 -

\$1,393,490.47

Discount & Forgiveness Programs

FY 2018 -

\$57,339.58



STRENGTHENING LOCAL ECONOMY

A crucial component of the Gem Economy, Valor Health is counted as a TOP 5 Gem County Employer according to the Idaho Labor Department. Valor Health works directly with community partners to increase economic opportunity in the areas of healthcare, education, business, and overall development.

\$10,316,477
Direct Wages/Salaries
\$1,899,712
Employee Benefits

60% of VH
employees live in
Gem County.

In FY 2018, Valor Health
provided approx. 120 FTE
positions in Gem County.
FY 2015: Approx. 55 FTE

Serving the Community

Valor Health Leadership & Staff partner with local agencies and participate in community coalitions to improve economic development. Together we work to improve and promote growth, wellness, and a higher quality of living. 2018 involvement includes:

Gem Economic Board | Chamber of Commerce | GCRD
LEPC | Gem County Health Connections | EISD
Patient & Family Advisory Council | Rotary | Kiwanis
Recovery Center | Southwest District Health | Valor Health Auxiliary
Blue Ribbon Rally | Idaho Urologic Institute | American Heart Association

LEADING THE WAY

Valor Health is Gem County's Healthcare leader, and is dedicated to providing a well-rounded community benefit program.

FY 2018 Total Community Benefit: \$300,413

Type of Event	The Numbers	Examples
Health Education & Resources	16+ community events 14+ Classes 25 articles	Classes, Articles, Outreach & Education at Community Events
Support Services	440+ clinical and support staff hours 1,000+ free services provided	Colorectal Cancer Screening, Immunizations, Sports Physicals, Concussion Testing, Lab Draws
Community Building	1,550+ employee hours	Focused Staff, Participation on Local Boards & Coalitions, Community Improvement Events & Volunteer Work, Emergency Prep, Simulations & Training
Health Professions	5,135+ education hours	Professional Development, Internal Training, Recruitment, Residency & Facilitator Training
In-Kind Donation of Community Classroom	100+ community hours	Alive at 25, National Alliance of Mental Health, Family Connections, Auxiliary, Gem Community Health Coalition

Financial Assistance Community Benefit: \$1,854,913.61

FY 2018 Total: \$2,180,287