



Valor Health

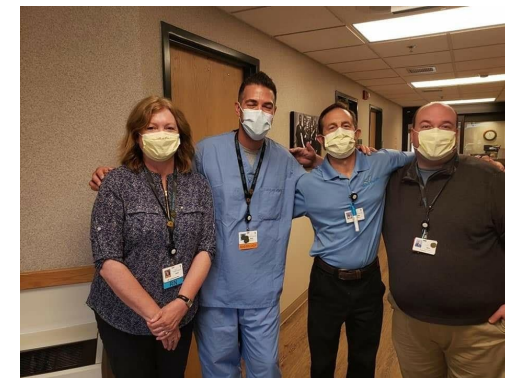
Community Benefit Report FY 2020



Valor Health leads with a mission to improve wellness and health of all generations in our region, today and into the future. As a 501C-3, tax-exempt, non-profit organization, Valor has a fiduciary obligation to provide benefits to those we serve.

Each year Valor Health provides thousands of dollars in Community Benefit to Gem County residents and the patients we serve.





Our Community Benefit FY 20 Strategy was focused on

- increasing access to healthcare
- providing financial assistance
- building our community partnerships by increasing engagement and outreach
- prioritizing education and leadership development within our workforce
- providing community assistance through donation and service





Increased access to healthcare through recruitment, increased patient services, and COVID-19 response

Get a Mammogram...for the Ones You Love!

You know that getting an annual mammogram is something you should do – but you put off making that appointment. Like many women, you take care of everyone else first, leaving little time for yourself. Between your commitments to family, work, friends and your community, it's easy to neglect your own health care. Nothing is more important than your health. So schedule that mammogram today, because you can't take care of others if you don't take care of yourself.

Routine mammography can often detect an area of concern as early as two years before it can be felt.



St. Luke's Mobile Mammography is coming to you!

To benefit from this service, you must:

- Be age 30 or older
- Be able to stand unassisted for 10 minutes
- Not have had a screening mammogram within the past 12 months

Hosted by:
Emmett Valor Health

1202 East Locust
Emmett, Idaho 83617

Tuesday, June 23, 2020

To schedule your appointment, call
208-706-2055 or toll-free
1-866-381-2055.



VALOR HEALTH Working Hard

As COVID-19 spreads, we continue our diligent efforts to provide you the best care, in any situation. We have taken steps to assure community and staff safety.

- We are operating under our Incident Command structure and each of our team members are contributing, shifting roles and responsibilities as needed.
- We have established a respiratory illness triage tent, open Monday-Saturday and have a 24/7 triage nurse available by phone.
- We have implemented visitor restrictions in our facilities.
- We have postponed elective surgery and routine ambulatory visits.
- We have created Care Waiting Areas for needed clinic visits.
- We are offering telemedicine appointments for family practice and specialists.
- We have built a COVID-19 information website page with updates and FAQ, www.valorhealth.org/covid-19/
- We continue to work closely with regional health systems and are staying connected with other community, regional, state, and national partners.

We know that emergencies and other necessary care don't stop during a pandemic. Valor Health services are still available for you and your families during this time.

- Emergency Department is open every day, 24/7
- Urgent Care is open 7 days a week, 8am-8pm
- Family Medicine is open Monday-Thursday, 8am-7pm and Friday, 8am-5pm
- Respiratory Screening Tent is open Monday-Friday, 8am-7pm and Saturdays, 8am-5pm
- Laboratory Outpatient services are available Monday-Friday, 7am-5pm
- Imaging Outpatient Services are available Monday-Friday, 7am-4pm and by appointment
- Infusion Services are available by appointment



IMPORTANT RESOURCES:
Valor Health Triage Nurse: (208) 365-3561
www.valorhealth.org/covid-19/
www.coronavirus.idaho.gov/



Telemedicine Services at VALOR HEALTH

Valor Health Emmett Medical Center (208) 365-6004



Britt Munford, DO Robin Sebastian, MD William Vetter, MD James Thomas, MD Lisa Isakson, NP-C David Shary, PA-C

Valor Health Specialty Medicine and Surgical Clinic (208) 365-2338



Zachary Deaton, MD Jerald Hines, MD TJ Math, DPM Rachel Oliver, MD

What is Telemedicine?
Telemedicine is the use of digital information and communication technologies, such as computers and mobile devices, to access healthcare services remotely. It is an opportunity for current Valor Health patients and new patients to schedule an appointment with a Family Medicine provider or Specialist for evaluation, consult, wellness, follow-up and medication refills. If this is of interest, please call our friendly staff to schedule a telemedicine appointment. Learn more about telemedicine at Valor Health, as well as instruction on using technology for telemedicine at www.valorhealth.org/services/family-medicine/

If you are an established patient, you can also contact your provider's office through the patient portal to request an appointment, ask your provider questions, as well as review your own personal medical record. Visit www.valorhealth.org to access the patient portal.

Note: Some visits after review may result in a need for an in-person evaluation based on physical symptoms.



Provided financial assistance through our charity care and bad debt programs

Charity Care & Indigent Care
\$292,109

Bad Debt Write-Off
\$1,645,294



Built-up our community partnerships by increasing engagement and outreach- \$10,375





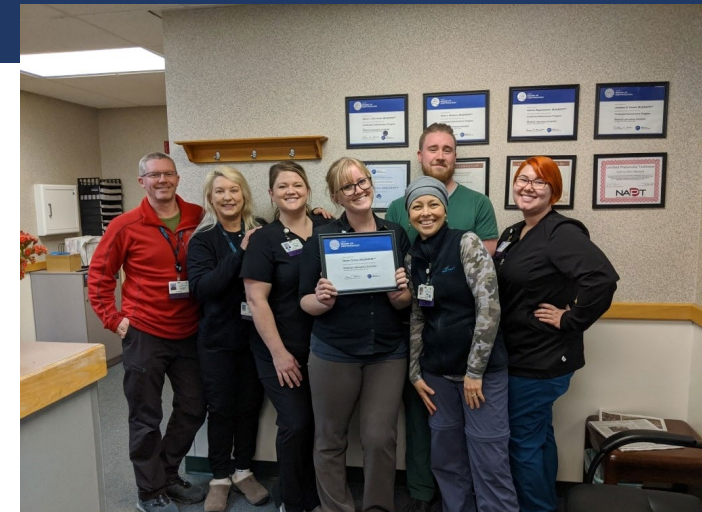
Prioritized education and leadership development within our workforce- \$233,216

Advanced Degrees and Certificates

Students and Resident Training

Simulations

Continued Medical Education and Training



- Doctor and Staff Meet and Greet
- Free Flu Shots (with most insurances)
- Tour Newly Remodeled Clinic
- Art on Display– Meet Local Artists



Provided community outreach and assistance, through donation and service, to those in need - \$7,744



FY 2020 CB Total: \$2,249,970

- Financial Assistance
- Community Health Programs
- Community Building
- Health Professionals Educations
- Cash/ In Kind Donations



Friday, August 28th

12pm – 5pm

Fernlee Community Education Classroom

1024 Fernlee Street, Emmett, ID

By Appointment Only

To schedule your appointment, visit
RedCrossBlood.Org with sponsor code

VALOR

Or call Maggie at (208)901-3255

*All donors are required to wear a mask/face covering. Temperatures will be taken upon arrival and social distancing will be maintained.





Valor Health Community Benefit Statement October 1, 2019 – September 30, 2020

Valor Health is a county-owned healthcare facility in Gem County, Idaho. Valor Health leads with a mission to improve wellness and health of generations in our region, today and into the future. As a 501C-3, Tax-Exempt organization, Valor has a fiduciary obligation to provide benefits to the community we serve. These figures represent the benefit amount reported for Fiscal Year 2020

Fiscal Year 2020 Community Benefit Report		\$2,249,970
Financial Assistance- Benefiting the underprivileged by offering services to those who qualify for charity care and other income-based benefit programs.		\$1,937,403
<ul style="list-style-type: none"> Charity Care and Indigent Care and Other Financial Assistance Bad Debt (not included as community benefit) 	<ul style="list-style-type: none"> \$292,109 \$1,645,294 	
Community Health Improvement Services- Programs and resources that provide health education, training, and support to the community.		\$61,232
<ul style="list-style-type: none"> Dedicated Staff and Reporting Blood Drive Cancer Education Clothing Drive Community Walking Awareness CPR Education (General Community) Heart Disease Education Immunization Screening- Colorectal Cancer Screening- Mammography Screening- Sports Physicals Self-Help/ Stress Management Tobacco Education Women's and Children's Services- Obstetrics 	<ul style="list-style-type: none"> \$35,960 \$500 \$3,050 \$100 - \$2,025 \$4,517 - \$850 \$2,340 - \$4,700 \$350 \$190 \$6,650 	

Community Building- Participation in coalitions and community-based initiatives that promote the well-being and overall health of the community.		\$10,375
<ul style="list-style-type: none"> Community Partnerships- Chamber of Commerce, Rec District, Emmett School District, Southwest District Health, County Agencies- Covid Response, Gem Community Health Coalition, Gem Co. Senior Center, Gem Resource Group, Emergency Preparedness Community Board Participation- Rotary, Senior Center, Economic Development Giving back- Peanut Butter and Jelly Sandwiches, Rake Up Emmett, Rotary Auction, Festival of Trees, Cheer Baskets, Friendship Coalition Dinners 		
Health Professionals Education- Training and recruitment of healthcare professionals		\$233,216
<ul style="list-style-type: none"> Medical Students, Interns, Residents and Fellows Nursing Training and Education Other health professions Simulation Events 		<ul style="list-style-type: none"> \$185,765 \$20,608 \$24,323 \$2,520
Cash and In-Kinds Donations		\$7,744
<ul style="list-style-type: none"> Alive at 25 Carberry Elementary Chamber of Commerce Emmett High School Emmett Middle School Emmett Police Department Emmett School District Family Connections First Responders Friendship Coalition Gem Co. Fireworks Gem Co. Senior Center Kiwanis Ola School Rotary Shadow Butte Elementary Sports Booster Clubs Sweet/Montour School Toys for Tots VH Auxiliary 		

COMMUNITY BENEFIT YEARS COMPARED			
	FY 18	FY 19	FY 20
Overall CB \$	\$2,180,287	\$2,293,193	\$2,249,970
Financial Assistance	\$1,854,913	\$2,015,220	\$1,937,403
Community Health Programs	\$93,476	\$88,735	\$61,232
Community Building	\$7,036	\$11,370	\$10,375
Health Professionals Educations	\$215,485	\$170,052	\$233,216
Cash/ In Kind Donations	\$10,926	\$7,816	\$7,744
Outreach Connections	328,986	403,888	661,008

Fiscal Year 2021 Community Benefit Strategic Plan

- **Improve Access to Healthcare**
- **Address Community Food Insecurity with Community Partners**
- **Increase Behavioral Health Services and Education**